

United States District Court
Central District of California

TONY GLYNN

Plaintiff,

v.

MIDLAND FUNDING, LLC;
PORTFOLIO RECOVERY
ASSOCIATES, LLC; and ANGELIQUE
ROSS,

Defendants.

Case No. 2:16-cv-02678-ODW-SK

**ORDER DENYING PORTFOLIO
RECOVERY ASSOCIATES, LLC'S
MOTION FOR SUMMARY
JUDGMENT [42]**

I. INTRODUCTION

Plaintiff Tony Glynn ("Glynn"), appearing *pro se*, brings this suit against Defendants Midland Funding, LLC ("Midland Funding"), Angelique Ross, and Portfolio Recovery Associates, LLC ("PRA") (collectively, "Defendants") and initially alleged claims under the Fair Debt Collections Practices Act ("FDCPA"), the Fair Credit Reporting Act ("FCRA"), and for "negligent willful enablement of fraud," and defamation. (Compl. ¶ 1, ECF No. 1.) PRA is the only remaining Defendant, and before the Court now is PRA's Motion for Summary Judgment on Plaintiff's claim for

1 violation of the FDCPA, 15 U.S.C. § 1692g(b). (PRA Mot., ECF No. 42.) For the
2 reasons discussed below, the Court **DENIES, without prejudice**, PRA’s Motion.¹

3 **II. BACKGROUND**

4 **A. Procedural Background**

5 On April 19, 2016, Glynn filed his Complaint against Defendants, alleging four
6 causes of action: violation of the FDCPA; violation of the FCRA; negligent willful
7 enablement of fraud; and defamation. (Compl. ¶ 1.) However, the Court construed
8 the Complaint to allege six claims,² and on February 27, 2017, the Court *sua sponte*
9 dismissed, with leave to amend, claims one through five of Plaintiff’s Complaint for
10 failure to state a claim upon which relief could be granted. (Order 3–7, ECF No. 35.)
11 The Court also dismissed Plaintiff’s claims against Angelique Ross.³ (*Id.* at 3.)
12 Plaintiff did not file an amended complaint. (*Id.* at 8; ECF No. 40.) Accordingly,
13 Glynn’s only remaining claim alleges that Defendants violated 15 U.S.C. § 1692g(b)
14 by refusing to respond to Plaintiff’s request for a validation of his debt.

15 On March 8, 2018, PRA moved for Summary Judgment on the remaining
16 claim. (ECF No. 42.) In response, Glynn filed a Motion for Summary Judgment on
17

18 ¹ Having carefully considered the papers filed in support of and in opposition to the instant Motion,
19 the Court deemed the matter appropriate for decision without oral argument. Fed. R. Civ. P. 78(b);
20 C.D. Cal. L.R. 7-15.

21 ² As set forth in the Scheduling and Case Management Order, these six claims can be summarized
22 as: (1) violations of the FDCPA and FCRA in communicating to credit reporting bureaus Plaintiff’s
23 default; (2) violation of the FDCPA by communicating “false information concerning the alleged
24 debt(s) that Plaintiff ‘never’ owed to the Defendant(s)” due to the alleged debts never having been
25 validated (Compl. ¶ 7), and violation of FCRA due to Defendants’ failure to give Plaintiff notice of
26 his defaults; (3) violation of the FDCPA in using false and deceptive means to collect a debt from
27 Plaintiff; (4) defaming Plaintiff when Defendants communicated delinquent debt accounts and notice
for collections; (5) violation of the FDCPA by using unconscionable means to attempt to collect
alleged debts, as communicating the defaults to credit reporting bureaus was an impermissible
method of attempting to force Plaintiff to pay the debts; and (6) violation of the FDCPA in refusing
to respond to Plaintiff’s request for validation of the debts. (*See* ECF No. 35.)

28 ³ On March 3, 2018, the Court dismissed Defendants Midland Funding and Angelique Ross with
prejudice, per the parties’ stipulation. (ECF Nos. 39–40.)

1 March 23, 2018, which the Court construes as Glynn’s Opposition to PRA’s Motion.
2 (ECF No. 44.)

3 **B. Factual Background**

4 Glynn is currently incarcerated in Fort Worth, Texas. (*See* ECF No. 28; Compl.
5 ¶ 1(a).) Midland Funding and PRA are debt collection agencies, and Plaintiff alleges
6 that they submitted false and/or misleading information to credit reporting bureaus
7 about Plaintiff’s indebtedness, which negatively affected his credit report. (*Id.* ¶¶
8 1(b), 4.) Plaintiff claims that upon obtaining a copy of his credit report and
9 discovering that it contained records of defaults for debt accounts with Midland
10 Funding and PRA, he attempted to reach both companies—through a letter entitled
11 “Request for Validation of Debt” (“Validation Letter”)—in order to have the debt
12 validated pursuant to the FDCPA. (*Id.* ¶¶ 4–5, 12; Aff. of Maria Marin (“Marin Aff.”)
13 Ex. A, ECF No. 42-1.)

14 In his Validation Letter, dated February 11, 2016, Glynn requested that
15 Defendants provide the information necessary to validate their legal right to collect
16 Glynn’s debts, as provided for in the FDCPA. (Compl. ¶ 12; Marin Aff. Ex. A.)
17 According to Glynn’s Complaint, the Validation Letter was received by Midland
18 Funding on February 2, 2016, and by PRA on February 24, 2016, but neither company
19 replied. (Compl. ¶¶ 5–6.) PRA does not contest that Glynn sent the Validation Letter
20 in 2016, or that it was received shortly thereafter. (PRA Statement of Undisputed
21 Facts ¶ 2, ECF No. 42-6.) However, PRA claims that it first communicated with
22 Plaintiff regarding the collection of his debt in February 2011, when PRA sent a
23 Notice Letter to Plaintiff’s address in Lubbock, Texas. (*Id.* ¶ 3; Marin Aff. ¶ 6, Exs.
24 B, C at 13–14.) PRA made numerous attempts to contact Glynn after sending its
25 initial notice and during the five-year gap preceding Glynn’s Validation Letter. (PRA
26 Mot. ¶ 3; Marin Aff. Ex. C at 4–6.) PRA argues that it had no legal duty to respond to
27 the Validation Letter because it was sent nearly five years after PRA first reached out
28 to Glynn about the debt. (PRA Statement of Undisputed Facts ¶ 4; PRA Mot. ¶ 10.)

1 Plaintiff disputes that the initial communication occurred in 2011, and alleges
2 that PRA never “attempted to contact Glynn at his rightful address” because he has
3 been in prison and “not at any alleged telephone or residence in Lubbock, Texas.”
4 (Glynn Mot. ¶ 8, ECF No. 44.)

5 III. LEGAL STANDARD

6 Summary judgment is appropriate under Federal Rule of Civil Procedure 56 if
7 the moving party demonstrates the absence of a genuine issue of material fact and
8 entitlement to a judgment as a matter of law. Fed. R. Civ. P. 56(a); *Celotex Corp. v.*
9 *Catrett*, 477 U.S. 317, 322 (1986). A fact is material when, under the governing law,
10 the resolution of that fact might affect the outcome of the case. *Anderson v. Liberty*
11 *Lobby, Inc.*, 477 U.S. 242, 248 (1986). A dispute is genuine if “the evidence is such
12 that a reasonable jury could return a verdict for the nonmoving party.” *Id.* “[T]he
13 district court does not assess credibility or weigh the evidence, but simply determines
14 whether there is a genuine factual issue for trial.” *House v. Bell*, 547 U.S. 518, 559–
15 60 (2006).

16 A party seeking summary judgment bears the initial burden to establish the
17 absence of a genuine issue of material fact. *Celotex*, 477 U.S. at 323. To satisfy this
18 burden, the moving party may simply point to portions of pleadings, admissions,
19 answers to interrogatories and depositions which, along with affidavits, show the
20 absence of a genuine issue of material fact. *See id.* If the moving party satisfies its
21 burden, the nonmoving party must produce specific evidence to show that a genuine
22 dispute exists. Fed. R. Civ. P. 56(e). The Court draws all inferences in the light most
23 favorable to the nonmoving party. *See T.W. Elec. Serv., Inc. v. Pac. Elec. Contractors*
24 *Ass’n*, 809 F.2d 626, 630–31 (9th Cir. 1987). However, the nonmoving party “must
25 do more than simply show that there is some metaphysical doubt as to the material
26 facts.” *Matsushita Elec. Indus. Co. v. Zenith Radio Corp.*, 475 U.S. 574, 586 (1986).
27 “Conclusory, speculative testimony in affidavits or moving papers is insufficient to
28 meet this burden, or raise genuine issues of fact defeating summary judgment.”

1 *Gustafson v. Experian Info. Sols. Inc.*, No. 2:14-CV-01453-ODW(Ex), 2015 WL
2 3477071, at *2 (C.D. Cal. June 2, 2015). Therefore, “[i]f the evidence is merely
3 colorable, or is not significantly probative, summary judgment may be granted.”
4 *Liberty Lobby*, 477 U.S. at 249–50 (citations omitted).

5 IV. DISCUSSION

6 PRA moves for Summary Judgment on Glynn’s only remaining claim for
7 violation of the FDCPA § 1692g(b). To establish an FDCPA violation, there are three
8 threshold requirements:

- 9 (1) the plaintiff targeted by the collection activity must be a
10 ‘consumer’ as defined in 15 U.S.C. § 1692(a)(3); (2) the defendant
11 must be a ‘debt collector’ as defined in 15 U.S.C. § 1692(a)(6); and
12 (3) the defendant must have committed some act or omission in
violation of the FDCPA.

13 *Johnson v. CFS II, Inc.*, No. 12-CV-01091-LHK, 2013 WL 1809081, at *4 (N.D. Cal.
14 Apr. 28, 2013). It is undisputed that Glynn is a “consumer” pursuant to section
15 1692(a)(3). (*See* Compl. ¶ 2.) The second and third requirements remain at issue.

16 A. Whether PRA is a “Debt Collector” under the FDCPA

17 To be subject to an FDCPA claim, the defendant must qualify as a “debt
18 collector.” *CFS II, Inc.*, 2013 WL 1809081, at *4. PRA disputes Glynn’s contention
19 that PRA qualifies as a debt collector as defined by section 1692(a)(6). (Statement of
20 Response to Plaintiff’s Statement of Facts ¶ 3, ECF No. 48; *see* Compl. ¶ 3.) The
21 FDCPA defines a “debt collector” as “any person or entity with the principal purpose
22 of collecting of any debts, ‘or who regularly collects or attempts to collect, directly or
23 indirectly, debts owed or due or asserted to be owed or due to another.” *Ayvazian v.*
24 *Moore Law Grp*, No. 2:12-cv-01596-OWD-Ex, 2012 WL 2574947, at *2 (C.D. Cal.
25 Sept. 24, 2012) (citing 15 U.S.C. § 1692(a)(6)). Despite PRA’s claim, the evidence
26 PRA provided to the Court supports the conclusion that PRA’s principal purpose is
27 collecting debts. (*See* Compl. Ex. A; Marin Aff. Exs. A–C.) Additionally, other
28 federal courts have found PRA to be a debt collector under the FDCPA. *See, e.g.,*

1 *Newton v. Portfolio Recovery Assocs., LLC*, No. 2:12-CV-698, 2014 WL 340414, at
2 *11 (S.D. Ohio Jan. 30, 2014); *Peterson v. Portfolio Recovery Assocs., LLC*, 430 F.
3 App’x 112, 114 (3d Cir. 2011).

4 Therefore, PRA must comply with the requirements of 15 U.S.C. § 1692g(b)
5 because it qualifies as a debt collector. Thus, the only remaining dispute is whether
6 PRA committed an act or omission in violation of the FDCPA.

7 **B. Whether PRA Violated Section 1692g(a)–(b) of the FDCPA**

8 As a preliminary note, there are several deficiencies in Glynn’s papers that
9 leave the Court with little evidence to support Glynn’s FDCPA claim. Glynn only
10 attaches his credit report and certified mail receipts to the Complaint (*see* Compl. Exs.
11 A–D), his motion for summary judgment is not properly supported by evidence (*see*
12 Glynn Mot.), and his statement of undisputed facts is laced with argument (*see* Glynn
13 Statement of Undisputed Facts ¶¶ 4, 6, 7, 10.) Typically, mere allegations, without
14 further evidentiary support, are insufficient to create a dispute as to a material fact and
15 defeat summary judgment. *See Gustafson*, 2015 WL 3477071, at *2.

16 However, considering that Glynn is *pro se*, and currently a prisoner in the
17 custody of the United States, the Court confers leniency. *C.f. Estelle v. Gamble*, 429
18 U.S. 97, 106 (1976) (quoting *Haines v. Kerner*, 404 U.S. 519, 520–21 (1972) (per
19 curiam)) (“[P]ro se complaint[s], ‘however inartfully pleaded,’ [are] held to ‘less
20 stringent standards than formal pleadings drafted by lawyers.’”). Glynn submitted a
21 Statement of Undisputed Material Facts (ECF No. 44) that purports to set forth
22 various facts, including his claim that PRA never “attempted to contact Glynn at his
23 rightful address.” (Glynn Statement of Undisputed Facts ¶ 8.) Glynn signed this
24 document, but did not sign it under penalty of perjury. (*See id.*) Federal Rule of Civil
25 Procedure 56(c)(1) requires that “[a] party asserting that a fact . . . is genuinely
26 disputed must support the assertion by citing to . . . affidavits or declarations”
27 “An affidavit or declaration used to support or oppose a motion must be made on
28 personal knowledge, set out facts that would be admissible in evidence, and show that

1 the affiant or declarant is competent to testify on the matters stated.” Fed. R. Civ. P.
2 56(c)(4); *see also* 28 U.S.C. § 1746 (setting forth the requirement that declarations be
3 signed under penalty of perjury). Therefore, although Glynn did not comply with the
4 proper procedure, he submitted a signed statement that calls into question whether
5 PRA sent the Validation Letter to the proper address. While alone this may not be
6 sufficient to create a genuinely disputed fact, in conjunction with PRA’s failure to lay
7 proper foundation for its process for mailing the Notice Letter, as described below, the
8 Court cannot find that PRA has met its burden on summary judgment.

9 *1. Notice Requirements under the FDCPA*

10 Under the FDCPA, a debt collector is required to “send the consumer a written
11 notice” (“Notice”) of the amount of debt, the name of the creditor to whom the debt is
12 owed, “a statement that unless the consumer, within thirty days after receipt of the
13 [N]otice, disputes the validity of the debt, or any portion thereof, the debt will be
14 assumed to be valid by debt collector,” and other disclosures set forth in 15 U.S.C.
15 § 1692g(a)(1)–(5). In response, the debtor is allowed to request validation of the debt,
16 so long as the written request is made within thirty days after the receipt of the initial
17 Notice.⁴ *See Mahon*, 171 F.3d at 1202. If the debtor requests validation within the
18 thirty days, the debt collector is required to validate the debt pursuant to 15 U.S.C.
19 § 1692g(b). *Id.* If no written request is made within the thirty-day period, “the debt
20 will be assumed to be valid by the debt collector,” 15 U.S.C. § 1692g(a)(3), and the
21 “debt collector is under no legal obligation to cease and desist with collection efforts.”
22 *Campbell v. Credit Bureau Sys., Inc.*, No. CIVA 08-CV-177-KSF, 2009 WL 211046,
23 at *13 (E.D. Ky. Jan. 27, 2009).

24 Here, Glynn did not respond to PRA’s Notice Letter within the thirty-day
25 period provided in the statute because he did not request validation of his alleged debt
26 until February 2016, nearly five years after the 2011 Notice Letter. (*See Marin Aff.*

27 ⁴ As discussed in detail below, courts have interpreted the FDCPA not to require actual receipt of the
28 notice by the debtor. *See Mahon v. Credit Bureau of Placer Cty. Inc.*, 171 F.3d 1197, 1202 (9th Cir.
1999), *as amended on denial of reh’g and reh’g en banc* (Apr. 28, 1999).

1 Exs. A–B.) He contends that PRA failed to respond and validate the debt, as required
2 by 15 U.S.C. § 1692g(b), and that the Notice Letter was sent to the incorrect address,
3 thereby failing to provide him with proper notice of the debt. (*See* Glynn Statement of
4 Undisputed Facts ¶¶ 1, 5; Glynn Mot. ¶ 8.) For his validation request to have been
5 enforceable, he needed to request it within thirty days of receipt of the Notice Letter
6 from PRA. *See* 15 U.S.C. § 1692g(a)(3). As a result, Glynn’s tardy Validation Letter,
7 which he sent nearly five years after PRA claims to have sent him notice of the debt,
8 did not trigger any obligation on the part of PRA to validate the debt pursuant to
9 section 1692g(b). However, because Glynn claims that PRA’s Notice Letter was sent
10 to the incorrect address, the Court must evaluate whether a dispute as to this fact is
11 sufficient to defeat summary judgment.

12 *Mahon v. Credit Bureau of Placer County, Inc.*, where the Ninth Circuit
13 affirmed the grant of summary judgment in favor of the debt collector even though the
14 plaintiffs claimed to have never received Notice of their debt, is instructive on this
15 issue. 171 F.3d at 1201–03. There, the court relied on the plain language of the
16 FDCPA and held that a debt collector need only *send* the Notice of debt to the debtor,
17 “not establish *actual receipt* by the debtor.” *Id.* at 1201 (emphasis added). The court
18 reasoned that the explicit language of “section 1692g(a) requires only that Notice be
19 ‘sent’ by a debt collector.”⁵ *Id.* The court also relied on the common law Mailbox
20 rule that “proper and timely mailing of a document raises a rebuttable presumption
21 that it is received by the addressee.” *Id.* (quoting *Anderson v. United States*, 966 F.2d
22 487, 491 (9th Cir. 1992)). The court concluded that there was no genuine dispute as
23 to any material fact because the debt collector complied with section 1692g(a) and
24 sent a notice to the consumer, which was presumptively received shortly thereafter.

25
26 ⁵ Although the *Mahon* court stated that the FDCPA only requires that the notice of debt be *sent* to
27 the consumer, 171 F.3d at 1201, section 1692g(3) also requires that consumers send debt collectors a
28 statement “within thirty days after *receipt* of the notice.” *See* 15 U.S.C. § 1692g(3) (emphasis
added). Therefore, this Court notes that the plain language of the FDCPA seems to, in fact, require
some form of receipt, either actual or presumed. *See id.*

1 *Id.* at 1202–03. Accordingly, the decision established that, “[a]bsent evidence to rebut
2 the presumption [of delivery], a debt collector has satisfied the notice requirements of
3 the FDCPA” by showing that it mailed the notice. *Johnson v. Midland Credit Mgmt.*
4 *Inc.*, No. 1:05-CV-1094, 2006 WL 2473004, at *12 (N.D. Ohio Aug. 24, 2006).

5 PRA’s argument, and the case law used to support it, rely heavily on the *Mahon*
6 decision. (PRA Mot. ¶ 9.) That decision, however, is distinguishable from this case
7 because the plaintiffs in *Mahon* did not claim that the Notice was mailed to the
8 incorrect address. 171 F.3d at 1201–03. They only argued that “there must be proof
9 that the debtor received the Notice.” *Id.* at 1201. Here, on the other hand, Glynn does
10 not merely allege that he never received the Notice Letter, but states that PRA did not
11 attempt to contact him at his “rightful address.” (Glynn Statement of Undisputed
12 Facts ¶ 8.) Therefore, the *Mahon* court did not directly address the issue presented
13 here and “left open the possibility of a different result if the original notice had been
14 returned to [PRA] as undeliverable.” *Midland Credit*, 2006 WL 2473004, at *13; *see*
15 *also Kim v. Gordon*, No. CV-10-1086-HZ, 2011 WL 3299813, at *2 (D. Or. Aug. 2,
16 2011) (“The Ninth Circuit in *Mahon* did not address the specific issue of whether a
17 notice is ‘sent’ pursuant to 15 U.S.C. § 1692g(a) when the mailing address omits a
18 particular portion of the debtor’s address . . .”).

19 Despite no requirement for debt collectors to ensure receipt, several courts have
20 interpreted the “to consumer” language in section 1692g(a) to require debt collectors
21 to send the notice letter to the valid and proper address of the consumer. *See, e.g.,*
22 *CFS II, Inc.*, 2013 WL 1809081, at *8–9 (“[S]ome federal courts have recognized that
23 sending a validation notice to an *inaccurate* mailing address does not serve to inform
24 debtors of their rights or meet the requirements set forth under 15 U.S.C.
25 § 1692g(a).”); *Midland Credit*, 2006 WL 2473004, at *12 (quoting 15 U.S.C.
26 § 1692e) (“If debt collectors could satisfy the FDCPA by merely sending validation
27 notices to *any* address, valid or invalid, it would not serve to inform debtors of their
28 rights, and would constitute an ‘abusive debt collection practice.’”); *Kim*, 2011 WL

1 3299813, at *3. One such court noted: “when a written notice is returned as
2 undeliverable, it has not actually been *sent* to the *consumer*.” *Midland Credit*, 2006
3 WL 2473004, at *12 (emphasis in original).

4 To overcome the Mailbox rule presumption, “a debtor must prove ‘by clear and
5 convincing evidence that the mailing was not, in fact, accomplished.’” *Grant v.*
6 *Unifund CCR Partners*, 842 F. Supp. 2d 1234, 1240 (C.D. Cal. 2012) (citing *In re*
7 *Bucknum*, 951 F.2d 204, 207 (9th Cir. 1991)). This burden may be met, for example,
8 if Glynn demonstrates that the Notice Letter was sent to the incorrect address and
9 returned to PRA as undeliverable. *See id.* (“If the debt collector knows the validation
10 notice was sent to the wrong address, the debt collector has not complied with the
11 plain language of the statute.”). If the presumption is rebutted, “the FDCPA requires
12 additional action by the debt collector to send a notice reasonably calculated to reach
13 the consumer.” *Midland Credit*, 20062473004, at *13; *see also CFS II, Inc.*, 2013
14 WL 1809081, at *9 (“[T]he plain language and purpose of the FDCPA presumably
15 requires additional action by a debt collector if a debt collector otherwise learns that
16 its validation notice was not sent properly to a consumer.”). Notably, a debt
17 collector’s additional obligation “only applies when the debt collector is aware the
18 first notice was not delivered” and “does not apply where the Post Office does not
19 return the notice, even if the debtor asserts he did not receive notice.” *Campbell*, 2009
20 WL 211046, at *13.

21 2. *Evidence of Notice*

22 As discussed above, Glynn claims that PRA did not send the Notice Letter to
23 his “rightful address.” (Glynn Statement of Undisputed Facts ¶ 9.) He also refers to
24 his former wife, alluding to the possibility that the Lubbock address was his last
25 known address and where his former wife currently resides. (*Id.* ¶ 9.) PRA, on the
26 other hand, provides the Court with evidence of Glynn’s Validation Letter, PRA’s
27 Notice Letter, and a detailed record of their attempts to contact Glynn. (*See Marin*
28 *Aff. Ex. A–C.*) What is missing from PRA’s Motion is evidence establishing that

1 PRA sent the Notice Letter to Glynn’s last known address, or that PRA followed any
2 sort of procedure to evaluate whether sending a letter to the address it had on file was
3 reasonably calculated to give notice to the debtor.

4 Typically, when plaintiffs argue that an incorrect address was used, courts
5 require debt collectors to proffer evidence regarding the procedure in which the notice
6 letter was sent and a declaration stating that it was not returned as undeliverable. *See*
7 *Campbell*, 2009 WL 211046, at *13 (denying summary judgment because defendant’s
8 affidavits did not explicitly state that it relied on the last known address or that it never
9 received notice letters as undeliverable); *cf. Grant*, 842 F. Supp. 2d at 1241 (granting
10 summary judgment because the debt collector provided testimony that its notice letter
11 was sent to plaintiff and not returned as undeliverable); *Rogozinski v. NCO Fin. Sys.,*
12 *Inc.*, No. CIV.A. 11-2594, 2012 WL 5287896, at *4 (E.D. Pa. Oct. 25, 2012) (finding
13 that the testimony of defendant’s Senior Vice President, who explained that the
14 plaintiff’s address was found using a Lexus Nexus credit search, was “sufficient for
15 Defendants to meet their burden of invoking the mailbox rule and raise a rebuttable
16 presumption”); *Newton*, 2014 WL 340414, at *11 (“When Plaintiff suggests that the
17 notice should have been sent to another address, he does not dispute the evidence
18 submitted by Defendant demonstrating that the notice was sent to his wife’s last
19 known address and that the notice was not returned.”).

20 Here, however, PRA has provided neither. While PRA produces an affidavit
21 from Maria Marin, the custodian of records at PRA, her testimony only supports that
22 the records were made and kept “in accordance with the regular practice of PRA.”
23 (Marin Aff. ¶ 4.) While Marin lays foundation for the letters as business records, she
24 does not speak to the procedures at the time of mailing, leaving the record silent as to
25 whether the 2011 Notice Letter was returned as undeliverable, how Glynn’s address
26 was ascertained, and what mailing procedures were followed. PRA’s failure to
27 address Glynn’s contention that PRA was relying on an incorrect address and
28 telephone number also raises concern. Ultimately, the uncertainty as to whether PRA

1 knowingly sent the initial Notice to an incorrect address could affect the outcome of
2 the case, and therefore, creates a triable issue as to a material fact. *See Liberty Lobby*,
3 477 U.S. at 248; *see also* Fed. R. Civ. P. 56 advisory committee's note to 1963
4 amendment ("Where the evidentiary matter in support of the motion does not establish
5 the absence of a genuine issue, summary judgment must be denied even if no
6 opposing evidentiary matter is presented.").

7 Without this information, Court is unable to grant PRA's Motion for Summary
8 Judgment. *See Kimmel v. Cavalry Portfolio Servs., LLC*, No.10-680, 2011 WL
9 3204841, at *5 (E.D. Pa. July 28, 2011) (denying summary judgment because there
10 was insufficient evidence to create a presumption of delivery because the affiant had
11 no "personal knowledge of the mailing procedures" and "failed to provide adequate
12 evidence concerning [the debt collector's] customary mailing practices").

13 Accordingly, the Court **DENIES, without prejudice**, PRA's Motion for
14 Summary Judgment. PRA may file a renewed motion and introduce evidence
15 concerning its methods for ascertaining Glynn's last known address and whether it
16 was put on notice of Glynn's incorrect address after sending the initial Notice Letter.
17 To the extent Glynn wishes to oppose PRA's motion, he should file a declaration
18 under penalty of perjury, or any other evidence he deems necessary, to support his
19 allegations.

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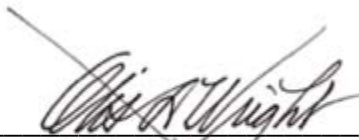
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3 **V. CONCLUSION**

4 For the reasons discussed above, the Court **DENIES, without prejudice,**
5 PRA's Motion for Summary Judgment. (ECF No. 42.) The Court **ORDERS** PRA to
6 notice a renewed motion, addressing the issues set forth above, for hearing on **June**
7 **11, 2018 at 1:30 p.m.** PRA must file its renewed motion on or before **May 9, 2018.**
8 Glynn must file an opposition, if any, on or before **May 16, 2018,** and PRA must file a
9 reply on or before **May 23, 2018.** (C.D. L.R. 7-9, 7-10.) Upon ruling on PRA's
10 renewed motion, the Court will set a trial date, if necessary.

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12 **IT IS SO ORDERED.**

13
14 April 27, 2017

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17 **OTIS D. WRIGHT, II**
18 **UNITED STATES DISTRICT JUDGE**
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